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Sign up

IRCA ISO 9001 Certification Training

4 days (28 hours)

Presentation

Our IRCA ISO 9001 training course will prepare you effectively for certification. An essential qualification to prove your skills in [quality management](#). By teaching you the skills crucial to improving your company's overall performance, this training course will enable you to strengthen your position in your industry.

Our course program follows the main points of the test, namely the concepts of quality, quality assurance and quality management, and the differences between them. You will also learn how to conduct an audit and write a report.

Our training course will also prepare you to sit the IRCA ISO 9001 exam, enabling you to become certified and prove your quality management skills.

Like all our training courses, it will focus on the latest developments, namely [ISO 9001 2015](#).

Objectives

- Getting ready for the IRCA ISO 9001 exam
- Performing a quality management audit

Target audience

- Quality engineer
- Consultant

Prerequisites

- Understanding the basics of quality management
- Know the basics of the PDCA cycle

IRCA ISO 9001 certification training program

INTRODUCTION TO QUALITY MANAGEMENT

- Definitions of quality, quality assurance and quality management
- History and development of ISO 9000 standards
- The importance of quality management in today's business environment
- Overview of different types of audits and their objectives
- The auditor's role in quality management

UNDERSTANDING ISO 9001

- Structure and key principles of ISO 9001
- Understand the requirements of the standard and how they apply to your business
- The process approach and the importance of continuous improvement
- Analysis of the organization's context and the importance of customer satisfaction
- Review of leadership and management commitment requirements

AUDIT PREPARATION

- Establishment of an internal and external audit program
- Audit planning methodology
- Techniques for preparing and reviewing quality documentation
- Drawing up an audit plan and an audit checklist
- Importance of prior communication with the auditee

AUDIT TECHNIQUES AND AUDITOR BEHAVIOR

- Mastery of interviewing and information-gathering techniques
- Managing difficult situations and communicating effectively
- Ethical behavior and impartiality of the auditor
- Role-playing to simulate audit situations
- Evaluating evidence and making fact-based decisions

CARRYING OUT THE AUDIT

- Effective on-site auditing
- Identification and documentation of deviations from the standard

- Techniques for monitoring audit progress
- Practical exercises on case studies
- Drafting observations and non-conformities

AUDIT REPORT AND FOLLOW-UP

- Structuring and writing a clear, precise audit report
- Techniques for reporting audit results to the auditee
- Planning of corrective actions and verification of their implementation
- The role of auditing in continuous improvement
- Organization of follow-up audits

AUDITING STANDARDS AND GUIDELINES

- Introduction to ISO 19011 and audit guidelines
- Criteria specific to IRCA auditors
- Role of accreditation and certification bodies
- Understanding the IRCA registration process

PRACTICAL EXERCISES AND CASE STUDIES

- Practical exercises for real-life situations
- Analysis of case studies to reinforce understanding
- Role-playing to improve auditing skills
- Group feedback and debriefing

exam preparation

- Exam preparation according to IRCA requirements
- Tips for passing the certification exam
- Details on exam format and expectations
- Question-and-answer session to clarify doubts

CQI AND IRCA REGISTRATION

- Registration process as an auditor/leader auditor
- Benefits of IRCA registration
- Maintaining competence and continuing professional development

Taking the exam

FAQ - QUESTIONS / ANSWERS

In which language is the IRCA ISO 9001 certification course taught?

The course is in French.

Is the exam included in the course price?

Yes, the price of certification is included in the cost of the course. You can take the exam at the end of the session.

How does the IRCA ISO 9001 certification exam work?

The exam consists of a two-hour written examination covering both the standard and auditing techniques.

It is taken directly after the training course.

This exam lasts **120 minutes**, in French.

Companies concerned

This training course is aimed at both individuals and companies, large or small, wishing to train their teams in a new advanced computer technology, or to acquire specific business knowledge or modern methods.

Positioning on entry to training

Positioning at the start of training complies with Qualiopi quality criteria. As soon as registration is finalized, the learner receives a self-assessment questionnaire which enables us to assess his or her estimated level of proficiency in different types of technology, as well as his or her expectations and personal objectives for the training to come, within the limits imposed by the selected format. This questionnaire also enables us to anticipate any connection or security difficulties within the company (intra-company or virtual classroom) which could be problematic for the follow-up and smooth running of the training session.

Teaching methods

Practical course: 60% Practical, 40% Theory. Training material distributed in digital format to all participants.

Organization

The course alternates theoretical input from the trainer, supported by examples, with brainstorming sessions and group work.

Validation

At the end of the session, a multiple-choice questionnaire is used to check correct acquisition.

skills.

Sanction

A certificate will be issued to each trainee who completes the course.